

**CW ENERJİ MÜHENDİSLİK TİCARET VE SANAYİ A.Ş.**  
**CERTIFICATE OF LIMITED WARRANTY**  
**For Photovoltaic Modules**

This certificate of limited warranty is valid only for the Photovoltaic Modules ("PV Module") which are manufactured by CW Enerji Mühendislik Ticaret ve Sanayi A.Ş.

**A) Twelve Year Limited Warranty of PV Modules**

CW Enerji Mühendislik Ticaret ve Sanayi A.Ş. accepts that the defects and / or malfunctions that may occur due to the manufacture of the PV Modules it has produced, are in the scope of this limited warranty for 12 (twelve) years from the date of the sales invoice which it issued to the customer.

**B) 30 Years Limited Power Output Warranty (%80 / %90)**

Provided that the PV Modules are used in accordance with the warranty conditions specified in this warranty certificate, CW Enerji Mühendislik Ticaret ve Sanayi A.Ş. warrants that the PV Modules will;

- a) Have a power output corresponding to at least 90% of the lowest nominal power determined at the time of sale during the first 12 (twelve) years from the date of sale to the customer,
- b) Have a power output corresponding to at least 80% of the lowest nominal power determined at the time of sale during the first 30 (thirty) years from the date of sale to the customer.

CW Enerji Mühendislik Ticaret ve Sanayi A.Ş. may, at its sole discretion, repair the PV Modules detected incomplete power output or supply additional PV Modules to the current solar system, provided that they have been used in accordance with the warranty conditions.

The power measurements of the PV Modules of CW Enerji Mühendislik Ticaret ve Sanayi A.Ş. are taken by CW Enerji Mühendislik Ticaret ve Sanayi A.Ş. at the standard test conditions which are AM 1.5 light spectrum, 1000 W / m<sup>2</sup> irradiance and 25 ° C panel temperature conditions. CW Enerji Mühendislik Ticaret ve Sanayi A.Ş. takes measurements by calibrated devices at the laboratories accredited in accordance with international standards.

**C) Warranty Exceptions**

- 1) Supplying / adding additional PV Module or replacing or repairing the PV Module does not extend the specified warranty period and does not provide a replacement warranty period.
- 2) Regardless of whether they occur within the warranty period, the following issues will not be covered by the limited warranty conditions specified for PV Modules.
  - a) Problems, defects and malfunctions arising from mounting, installation or application of PV Modules and/or other materials, equipment and devices,
  - b) Problems, defects and malfunctions in the PV Modules and/or other materials, equipment and solar power plant system arising from the materials, devices and equipment which are not manufactured by CW Enerji Mühendislik Ticaret ve Sanayi A.Ş. or arising from their mounting, installation and applications,
  - c) Problems, defects and malfunctions arising from the transportation of PV Modules and their storage under unsuitable conditions,
  - d) Problems, defects and malfunctions that occur due to the location and the area of installation are not suitable for the specifications of the PV Module,

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- e) Problems, defects and malfunctions of PV Modules, other materials, equipment and solar power plant system due to the electrical infrastructure in the location of installation,
  - f) Problems, defects and malfunctions arising from installations and applications that do not comply with the manufacturer's instructions, user manuals and labels on the PV modules,
  - g) Problems, defects and malfunctions caused by unauthorized or improper production, change, maintenance, operation or changes and incorrect installation, mounting and applications,
  - h) Problems, defects and malfunctions caused by the removal of the PV Module, its mechanisms, utilities, parts or equipment,
  - i) Problems, defects and malfunctions arising from improper or misuse, user mistakes and damages caused by negligence or intention,
  - j) Problems, defects and malfunctions caused by the use of PV modules on mobile units including but not limited to vehicles, ships etc,
  - k) Although not limited to these, power outages, power surges, lightning, explosion, fire, flood, earthquake, typhoon, hurricane, tornado, volcano explosion, tsunami, lightning strikes in or around the PV Module, snow and salt damages, weather and natural events, natural disasters, acid rain, smoke, air pollution or other impurities, dirt or dust on the PV Module, vandalism (regardless of whether the damage caused by intent or negligence is caused by the buyer or user of the PV Module or third parties), negligence or deliberate accident, problem, defect and malfunctions caused by external factors and unforeseen situations such as civil disobedience, force majeure, etc. and problems, defects and malfunctions outside the control of CW Enerji Mühendislik Ticaret ve Sanayi A.Ş.,
  - l) Fractures, cracks or damages on the windshield surface of PV Modules due to external impacts and effects caused by living or non-living entities, including flying objects,
  - m) If the model, type, label or serial number of PV Modules has been changed or deleted or made illegible,
  - n) If the customers / users who buy PV Modules use the PV Modules and/or the materials and equipment which constitute the PV Modules in a way that violates the intellectual property rights of CW Enerji Mühendislik Ticaret ve Sanayi A.Ş. such as patent, utility model, trademark, copyright, design rights, etc.
  - o) Bodily (death, injury, etc.) or material harms occurring in living (human, animal, etc.) or non-living entities,
- 3) These limited warranty conditions only cover the costs of transporting the PV Modules which have been replaced or repaired under the warranty to their location, and do not cover the transportation costs of the PV Modules for returning to CW Enerji Mühendislik Ticaret ve Sanayi A.Ş., installing, removing or re-installing.
- 4) No claim can be made for PV Modules whose warranty period has expired. CW Enerji Mühendislik Ticaret ve Sanayi A.Ş. has no obligations about repairing or replacing of the PV Modules which are out of warranty.

#### **D) Applicability of Warranty Conditions**

- 1) These warranty conditions are valid only for the PV Modules which are sold by CW Enerji Mühendislik Ticaret ve Sanayi A.Ş. and its authorized sales points. In addition, these limited warranty conditions will be valid for PV Modules whose periodic maintenance and repairs have been carried out only by CW Enerji Mühendislik Ticaret ve Sanayi A.Ş. or the persons authorized by CW Enerji Mühendislik Ticaret ve Sanayi A.Ş. Persons who claim to apply these limited warranty conditions must prove with the relevant documents and invoices in writing that they have purchased the PV Modules from CW Enerji Mühendislik Ticaret ve Sanayi A.Ş. or its authorized sales points and that in addition, periodic maintenance and repairs of PV Modules purchased from these persons/companies have been carried out by CW Enerji Mühendislik Ticaret ve Sanayi A.Ş. or the persons authorized by CW Enerji Mühendislik Ticaret ve Sanayi A.Ş.

2) While applying to CW Enerji Mühendislik Ticaret ve Sanayi A.Ş. or its authorized sales points within the scope of warranty, the model of the PV Modules, the type of error / malfunction and the serial number on the label of the PV Modules must be notified in writing.

3) The ownership of the dismantled, dismantled or replaced PV Modules will belong to CW Enerji Mühendislik Ticaret ve Sanayi A.Ş. free of charge. If the type or model of the PV Module subject to the application made under the warranty is out-of-production as of the date the application which is delivered to CW Enerji Mühendislik Ticaret ve Sanayi A.Ş. in accordance with the legislation, CW Enerji Mühendislik Ticaret ve Sanayi A.Ş. has the right to provide another type of PV Module (in different size, color, shape or power) instead of the PV Module subject to application.

4) These limited warranty conditions will also apply to new owners of the solar power plant system in/on which the PV Modules are installed / mounted, provided that they stay in the first place of installation / mounting.

### **E) Warranty Limitations**

Explicit or implicit warranties and all other liabilities and responsibilities which exceed or are contrary to the limited warranty conditions specified in this warranty certificate are not binding for CW Enerji Mühendislik Ticaret ve Sanayi A.Ş. and CW Enerji Mühendislik Ticaret ve Sanayi A.Ş. has no liability in this regard unless they are accepted in writing by CW Enerji Mühendislik Ticaret ve Sanayi A.Ş.

Regardless of the source or reason of the damage, problem and malfunction or how they occurred, CW Enerji Mühendislik Ticaret ve Sanayi A.Ş. cannot be held responsible for indirect, incidental or specific damages such as profit losses, production losses, revenue losses, opportunity losses etc. under any circumstances. The total liability of CW Enerji Mühendislik Ticaret ve Sanayi A.Ş. for any damage within the scope of the warranty cannot in any case exceed the invoice value of the PV Modules subject to the application / dispute which was issued by CW Enerji Mühendislik Ticaret ve Sanayi A.Ş.

In the event that the conditions, terms, products or materials specified in this warranty certificate are also insured by the customer and / or the seller, any application cannot be made to the seller / manufacturer within the scope of the warranty before the application is made to the relevant insurance institution and the result is obtained. For the part covered by the insurance institution, no separate right or demand can be claimed to the seller / manufacturer, and no repeated performance / fulfilment can be demanded.

### **F) Validity**

This limited warranty certificate entered into force on 20/05/2021 and will be applied to the all PV Modules purchased from CW Enerji Mühendislik Ticaret ve Sanayi A.Ş. as of this date. This limited warranty certificate will be valid until a new change is made by CW Enerji Mühendislik Ticaret ve Sanayi A.Ş..